



Support Engineer (indoor service)

Functional direction Engine Building, Electrical Engineering or Mechatronics

Lapmaster Wolters supports manufacturers in a wide variety of industries in which precision grinding, lapping, polishing, deburring and advanced materials processing equipment is commonly used. They all need high-quality, high-precision, stable and well-engineered machines to manufacture high-quality work pieces.

Job summary:

- Handling of technical Support-questions of Asian customers
- Communication with our regional partners and suppliers for technical solutions
- Cut surface to our different departments like product management, software, production, development and quality management to support a close collaboration
- Support for our engineers in Asia
- Preparation of technical information for quotations
- Organization of missing parts at final acceptance of a machine
- Write and editing of service claim

Your personal profile:

- Successfully completed technical apprenticeship in sector mechatronics, software or electronics
- Professional experience in machinery and plant engineering, preferable in field service
- Theoretical and practical Know-how about tool grinding machines in the sector mechanics, electronics and regulation
- Good level of written and spoken Chinese
- Good level of written and spoken English
- Independent work, strong target orientation and ability to work under pressure
- High service and customer orientation as well as distinct communication skills
- Global willingness to travel and driving license

We offer:

- A varied field of work with international surrounding
- A very comfortable work atmosphere with friendly colleagues
- Good training opportunities development perspectives

Interested?

If you are interested in this diverse and interesting area of responsibility in an international company, we are pleased to receive your application documents (preferred e-mail) with description of the salary requirement and the earliest start date.

Lapmaster Wolters GmbH

Human resources

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